



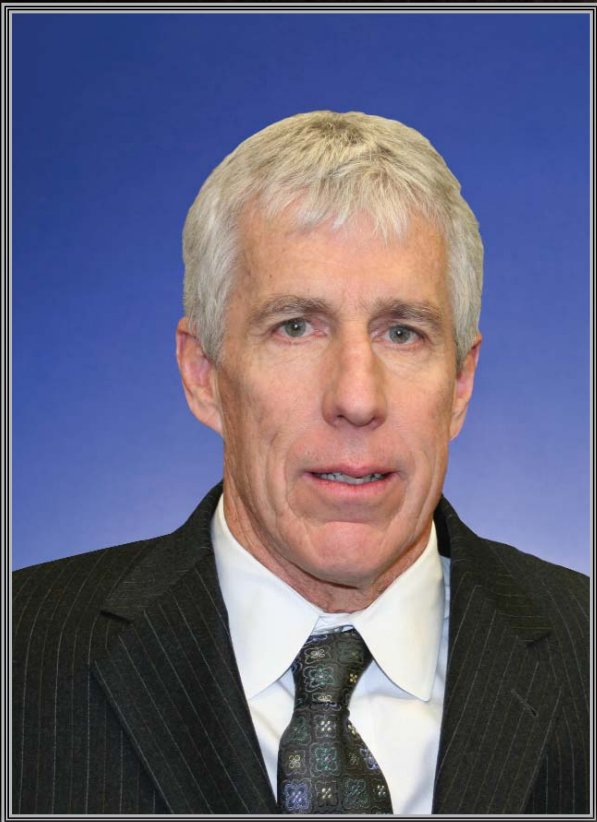
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UPDATE

THE NEWSLETTER FOR **WATERBURY HOSPITAL EMPLOYEES** & NETWORK AFFILIATES



Welcome, Stephen Laverty


Hospital's New Interim President and CEO is Ready to Lead

For the first time in a quarter century, Waterbury Hospital has a new top executive at the helm, and his name is Stephen Laverty. Mr. Laverty, who has decades of experience as a top hospital executive, arrived at Waterbury Hospital on January 4 as the new Interim President and Chief Executive Officer, replacing John Tobin, who retired on December 31 after 35 years of service to the hospital and 24 as President and CEO. Mr. Laverty was formerly President and CEO of Northeast Health System, Inc. in Massachusetts and Chief Operating Officer of Children's Hospital Boston. He has served as Chief Financial Officer, Chief Operating Officer and President and CEO at various institutions during his career. Since arriving at Waterbury Hospital, Mr. Laverty has begun the process of meeting with as many members of the medical staff and the entire employee community as possible. He has scheduled several informal meetings with medical staff to get to know them and to discuss their concerns. He also intends to make it a priority to make rounds on patient floors. Mr. Laverty is expected to remain in the President and CEO position for at least the next several months as the hospital continues its search for a permanent President and CEO. 

A SPECIAL FAREWELL

Employees Say Goodbye to CEO John Tobin



Waterbury Hospital employees lined up in the Bizzozero Conference Room on December 15 to pass their best wishes on to **John Tobin**, who is retiring as Waterbury Hospital President and CEO after 35 years with the hospital – 24 as the top executive. Tobin's retirement is effective as of December 31, and employees gathered at the special farewell "tea" to thank him for his years of service and wish him well in the future. A more formal tribute is scheduled to take place Saturday, January 15 from 6 p.m. to 10 p.m. at the Villa Rosa (Ponte Club). For more information on attending the event, please call **Gege Pelletier** at Ext. 7691. Pictured far left, Tobin poses with his longtime administrative assistant, **Barbara Allvin**. At left, employees line up to chat with Tobin in the Bizzozero Conference Room. 



At left, members of the Cardiology Department, from left: **Beth Grant; Terry Lanese; Karen Miele; Lucy DaSilva; Pat Kinzly; Betty Stanley; Kathy Sullivan; and Jean Perugini**; below, from left: **Rosetta Ferrucci and Paula Somo**

THE ELEVENTH ANNUAL CHARITY GALA OF WATERBURY HOSPITAL

C E L E B R A T I N G
120 Years of Excellence

A capacity crowd of well-wishers, all dressed in their elegant best, converged on the Villa Rosa (Ponte Club) in Waterbury on November 20 to mark Waterbury Hospital's 120th year in the community at the hospital's Annual Charity Gala. This year's event was themed "So Great for So Long," and the crowd of more than 500 attendees reveled in the hospital's long and proud history of meeting the health care needs of the Greater Waterbury Region. As always, guests were treated to a night of fine dining, dancing, music and a variety of raffles featuring numerous luxury items such as jewelry, wine and even a cruise vacation. The proceeds from this year's Gala, now in its eleventh year, will be used to support the hospital's Telemetry Unit. 🏡



Pictured, from left: **Rejani Lalitha, MD; Majid Sadigh, MD; Jock Lawrason, MD; and Christopher Opio, MD**

African Doctors Receive Subspecialty Training Through Newly Created Corporation

Dr. Lawrason's Support Allows Ugandan Physicians to Train at Waterbury Hospital

and **Rejani Lalitha, MD** – arrived in October. They will be spending time at both Yale New Haven Hospital and Waterbury Hospital. Dr. Opio is receiving training in internal medicine and gastroenterology. Dr. Lalitha is receiving training in emergency medicine and intensive care medicine.

"We're very happy to be able to come here and bring this kind of specialized medicine back to our country," Dr. Opio said.

Majid Sadigh, MD, a Clinician Educator at Waterbury Hospital who is also Director of the Yale Global Health Office, said Dr. Lawrason's corporation will ensure that untold numbers of people in Uganda and other East African countries will receive life-saving care that otherwise would not have been available.

"It is a wonderful partnership that has been created," he said. 🏡

Two physicians from the African country of Uganda are now receiving subspecialty training at Yale New Haven Hospital, thanks to a tax exempt charitable corporation created by **Jock Lawrason, MD**, Chairman of the Department of Medicine at Waterbury Hospital and Chief Medical Officer of the Alliance Medical Group.

The corporation created a year and a half ago by Dr. Lawrason, which is called the Yale-Mulago Medical Fellowship Corporation, has raised funds from various donors to support these training fellowships for African physicians from the Mulago Hospital in Kampala, Uganda. The corporation, initially endowed through the generosity of Dr. Lawrason's family, will continue to support the training of these physicians and others in the foreseeable future.

The doctors receiving training this year – **Christopher Opio, MD,**

BEHIND THE SCENES:

People who make a difference at Waterbury Hospital



Michelle Webster

Third Shift Operator,
Security Department

Q. Where did you grow up?

A. I grew up in the Waterbury area. I went mostly to Waterbury schools, including Kaynor Tech, but I also went to school in Southbury

for a couple of years. Growing up, I always wanted to be a nurse, and that's still my goal.

Q. How long have you worked at Waterbury Hospital?

A. It's going on 22 years now. First I was a registrar in the Emergency Department and then I worked in Central Scheduling and Bed Control. I've been working as an Operator for about eight years. Eventually, I hope to be an RN working directly with patients. I am an LPN and I hope to become and RN soon.

Q. What do you enjoy most about your job?

A. I really enjoy the relationships I have with the people I work with. Everyone looks out for each other here, so we all make sure we are able to get the job done. They really are like members of my family.

Q. What is the most important thing in your life?

A. Family is everything to me. Unfortunately, I lost my mom, Maryann Webster, three years ago, and I still miss her a lot. She was my best friend. But I still have my boyfriend and my dad and two sisters and two beautiful nieces. They make it a lot easier to keep going.

Q. What do you like to do for fun?

A. I love playing bingo. I probably go to the casinos every two or three months to play. I'm also a member of the Psychedelic Clowns, the

Waterbury Hospital's healing mission is to provide compassionate, high quality health care through a group of staff that often feels like family. This mission is underscored by our guiding principles which focus on patient-centered care, integrity, continuous learning, service orientation and financial responsibility and stewardship (to learn more about each of these, please visit the employee Intranet and click on Waterbury Hospital Strategic Plan, located on the left side of the page near the bottom). Michelle Webster (featured below) is a positive example of a hospital staff member who strives to embody these guiding principles as she goes about her work at Waterbury Hospital. Michelle was recommended by her supervisors and peers for recognition because of her focus on these principles and for her behind-the-scenes work at the hospital.

Waterbury Hospital group that raises money for the American Cancer Society. I know a lot of people who have lost to cancer, and it makes me feel better to try to help.

Q. What's your favorite TV show?

A. I like "Desperate Housewives" and just about any reality show, but I also really like "Days of Our Lives." Since I work mostly at night, I usually get to catch every episode, so I'm all caught up in the stories.

Q. If you won the lottery today, what would you do with the winnings?

A. I would probably go on a nice vacation, like maybe to Hawaii. I'd also give a lot of it to my family and to causes I support, like the Cancer Society.

Q. How do you keep upbeat at work?

A. I always try to think about the person on the other end of the line, how they would like to be treated when they call the hospital. We're the first impression they have of the hospital, so it's important to be courteous and helpful.

Q. How do you support other employees or patients?

A. We make a lot of people's jobs easier at the hospital because we know where to direct people when they call the hospital. People call us for anything, so we work very hard to make sure they get to the place they want to go. We always find the answer somehow. If we don't know, we'll find it out.

Q. How do you contribute to Waterbury Hospital's "healing environment"?

A. A lot of people think our job is just answering phones, but we are also responsible for calling traumas and codes when they occur and making sure everyone is responding properly when there's an emergency. It's one of the ways that I like to feel that we are making this a safer place for everyone. 🗣️

Respiratory Employee Makes Annual Raffle a Special Event

Every year, Waterbury Hospital's Respiratory Department celebrates National Respiratory Care Week in style – thanks to the generosity of one of their own.

Ronnie Gatling, who has been a supervisor in the department for over 30 years, has made the department's annual free raffle a highly anticipated event, spending money out of his own pocket to provide raffle items such as flat-screen televisions, laptop computers and gift certificates to fine restaurants.

Gatling said he enjoys providing the raffle items every year during the celebration in late October because of the pride he feels in his department and his fondness for the people

he works with. He also enjoys making the raffle a perennial highlight for his co-workers.

"I wanted to make the event interesting," Gatling said, "while at the same time being able to make sure our crew members are recognized for all of the great work that they do. It really brings the group together."

Gatling said he views his co-workers as family, a feeling that is reciprocated.

"We are extremely fortunate to have him on our staff," said department Assistant Manager Celeste Schmaltz, RN. "He is someone who makes all of us better at our jobs because of the spirit of camaraderie and family he brings to work every day." 🗣️





Cardiology Associates of Waterbury Joins Waterbury Hospital

New relationship will enhance and streamline heart health care services in the Greater Waterbury Region

Pictured from left: CAW Executive Director **Janet Kennedy**; Director of Finance **John Santa Maria**; Patient Accounts Manager **Joanne Gianelli**; Director of Clinical Services **Tammie Kennedy**; front, cardiologist **Dennis Dobkin, MD**

Two of Greater Waterbury's major health care providers – Cardiology Associates of Waterbury (CAW) and Waterbury Hospital – have entered into a relationship in which CAW has been acquired by Waterbury Hospital.

CAW is the largest cardiology practice in the region. Its acquisition by Waterbury Hospital is expected to enhance the exemplary level of care that both parties currently provide to patients.

"We are enormously pleased with this arrangement, as we believe it will position both Waterbury Hospital and CAW to continue providing high quality cardiac care to patients across the region for the foreseeable future," said **John Tobin**, Waterbury Hospital President and CEO.

Tobin said the acquisition follows a national trend in which practices are aligning themselves with hospitals and other large providers in an effort to streamline and improve patient care.

Under the agreement, patients of CAW physicians will continue to receive care and treatment at the CAW medical building at 455 Chase Parkway in Waterbury.

Patients of the Heart Center of Greater Waterbury, which provides a full range of cardiac services under a joint relationship with Waterbury Hospital, Saint Mary's Hospital and the University of Connecticut Medical Center, will also see no change in how service is provided.

The two parties closed on the acquisition in late November, and it is expected to be effective by March 2011. 📍



40 YEARS

Karen Engratt, left, a Psychiatric Technician in the Grandview Behavioral Health Program at Waterbury Hospital, smiles during a Dec. 7 ceremony celebrating her 40th year as a hospi-

tal employee. At right is her supervisor, **Laura J. Nesta, LCSW**, Director of Outpatient Behavioral Health Services, who praised Karen for her years of outstanding service. Dozens of other employees, along with members of Karen's family, showed up for the celebration in the hospital's Merriman Hall.

update

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ON THE MOVE



Kathleen Conway, APRN, has been hired as a Clinical Education Consultant/Information Services. Kathleen formerly worked as Director of Nursing for Special Needs at St. Vincent's Hospital in Bridgeport. In her new role, Kathleen will be responsible for helping to implement the hospital's new Computer Provider Order Entry system.



Mary Lou Oshana, RN, PSN, has been hired as the hospital's Occupational Safety Coordinator in the Risk Management Department. Mary Lou previously worked as an Occupational Health Nurse, and was most recently in charge of overseeing the Occupational Health Program at Bristol Hospital. In her new role, she will be responsible for employee injury prevention as well as ensuring environmental safety and security.



Karen Miele, RN, has been appointed as the hospital's new Manager of Clinical Operations for Outpatient Services, which includes gastroenterology, cardiology, interventional radiology and outpatient therapies. Karen, who joined the hospital in 1981, previously worked as a nurse in the ICU and Emergency Department. She will also continue to be director of the hospital's Advanced Clinical Life Support program.



Erica Mumm, RN, MSN, has been hired as a Clinical Education Consultant in the Education Department. Erica previously worked in education at Bristol Hospital. In her new role, Erica will be responsible for helping to implement the hospital's new Computer Provider Order Entry system.



Stephanie Shea, RN, has been hired as a Clinical Education Consultant in the Education Department. Stephanie previously worked as a nurse in the Med/Surge/Telemetry units at Waterbury Hospital. She joined the hospital three years ago. In her new role, Stephanie will be responsible for helping to implement the hospital's new Computer Provider Order Entry system.



AnnMarie Garrison has been appointed President of VNA Health at Home, Inc. of Watertown, an affiliate of Waterbury Hospital that provides home health care services for the Greater Waterbury community. AnnMarie joined the agency in 1998 and served as Director of Clinical Services, Vice President of Clinical Operations and, for the past 10 years, as Executive Director.



Judy Hill, RN, has been appointed as the new Director of the Family Birthing Center at Waterbury Hospital, replacing Anne Hebner, RN, who retired in November after serving 17 years as Director. Judy joined Waterbury Hospital in 2006 and previously served as Assistant Director of the department.



Michael Mattes, a Public Relations major and a senior at Quinnipiac University, is interning at Waterbury Hospital from early November to mid-January.